

Terms of Service

TERMS AND CONDITIONS, REPAIR WARRANTIES, DISCLAIMERS

WARRANTY DISCLAIMER

A1 Network Services Group, Inc. hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability, fitness for a particular purpose or any other warranty of any kind on any of the products or services which A1 Network Services Group, Inc. provides.

Computer systems, hardware components, peripheral devices, software and any other tangible component sold by A1 Network Services Group, Inc., are warranted only by the manufacturer or publisher of such component and are limited to the terms set forth by said manufacturer or publisher. A1 Network Services Group, Inc. is not responsible for obtaining warranty services or performance of warranty terms for any such component.

Services rendered by A1 Network Services Group, Inc. may void manufacturer warranties for a computer system, computer network system, or a related device. A1 Network Services Group, Inc. does not assume any liability or warranty in the event that the manufacturer warranties are voided. A1 Network Services Group, Inc. offers no verbal or written warranty, either expressed or implied, regarding the success of services rendered.

No Consequential Damage

In no event shall A1 Network Services Group, Inc., its subsidiaries or affiliates, or its respective officers, directors, employees, representatives, agents, contractors or suppliers (collectively, "A1 Network Services Group, Inc.") be held liable for special, incidental, consequential, punitive, direct, indirect, physical, compensatory, punitive or any other damages, including but not limited to, physical injury, loss of data, loss of use, or loss of profits, however caused, whether for breach of contract, negligence, or otherwise, regardless if A1 Network Services Group, Inc. has been advised of the possibility of any such damages.

Revisions to these terms and conditions. A1 Network Services Group, Inc. may revise these terms and conditions at any time by publishing said revisions on A1 Network Services Group, Inc.' web site; All revisions to these terms and conditions are effective for transactions dated after the revisions. You agree that if any part of

these terms and conditions are found to be unenforceable, the remainder of these terms and conditions will remain in full force and effect.

Ownership

By agreeing to have A1 Network Services Group, Inc. perform services on any computer system, computer network system, or related device, you certify that you are the expressed owner of said computer, computer network system or related device or are an authorized agent for the owner. In the event that you are found not to be the true expressed owner of said computer system, computer network system, or related device, you assume all liability for any claim made as the result of the services rendered by A1 Network Services Group, Inc. on said computer system, computer network system, or related device.

Definitions

Computer system is defined as the CPU enclosure and software (operating system, applications and other installed software).

Hardware is defined as any individual component that is contained within the Computer System such as hard disk drives, main boards, processors, memory modules or any other component contained within the Computer System.

Peripheral device is defined as any hardware item which attaches to the Computer System such as Printers, Monitors, Cameras, etc.

Data is defined as any information which is not part of the operating system, application software or other installed software such as pictures, word processing documents, email, financial data, or any other user created information stored on the computer system.

Title to Goods

Title to purchased goods is retained by A1 Network Services Group, Inc. until such goods are paid for in full by the purchaser or purchaser's agent.

Diagnostics

Diagnostics are free with any repair, regardless of how long it takes us to diagnose a computer.

Payment

Unless prior arrangements are made, payment is due when services are rendered. Payment may be by cash, check, credit card or certified instrument. Any other arrangements must be made in advance of services being provided.

If you are not satisfied with a product you purchased from us and you return the

product with the original receipt or invoice within 10 days from the original invoice date, you may exchange the product or receive a refund, except as explained below.

Recycling

We offer to our customers free recycling of unwanted or defective Computer Systems, Peripheral devices or hardware components. Hardware items replaced by A1 Network Services Group, Inc. during the course of a repair will also be recycled at no additional charge.

(e) **BACKUP YOUR SOFTWARE AND DATA: IT IS YOUR RESPONSIBILITY TO BACK UP ALL SOFTWARE AND DATA THAT IS STORED ON YOUR COMPUTER'S HARD DISK DRIVE(S) AND/OR ON ANY OTHER STORAGE DEVICES YOU MAY HAVE PRIOR TO THE ARRIVAL OF THE A1 Network Services Group, Inc. TO YOUR HOME OR BUSINESS. A1 Network Services Group, Inc. AND/OR ITS THIRD PARTY SERVICE PROVIDER SHALL NOT BE RESPONSIBLE AT ANY TIME FOR ANY LOSS, ALTERATION OR CORRUPTION OF ANY SOFTWARE, DATA OR FILES.**